

Terms and Conditions for Griswold Communications blueSURGE internet Service

1. I _____, account number _____ am subscribing to blueSURGE internet.
2. I agree to retain this blueSURGE internet service for a minimum 12 month period. By agreeing to this minimum 12 month contract period, a \$90.00 installation fee will be waived. If my telephone service or blueSURGE internet is disconnected permanently within the 12 months the contract will be considered broken and the \$90.00 install fee will be charged to my bill at the above telephone number. If my telephone or blueSURGE internet service is disconnected temporarily for failure to pay the bill or if my blueSURGE internet service is suspended for failure to comply with condition number 6 below, the contract will not be broken but a \$30.00 reconnect fee will apply with each instance. If blueSURGE internet service is temporarily disconnected for failure to pay, I agree to pay the bill in full and pay the \$30.00 reconnect fee before blueSURGE internet will be reconnected. Once I am out of the 12 month contract, if my blueSURGE internet service gets temporarily disconnected for any reason, I understand that I will have to pay the \$30.00 reconnect fee before the service will be reconnected. Moving of service or placing service on vacation status will not breach the 12 month contract. If service is moved within a residence or from one address to another time and material charges will apply. If I place my telephone on vacation status services will be charged at half price and will not affect the contract period.
3. Multiple computers can be networked together on blueSURGE internet. Networking of computers can be done via a customer purchased router or via Griswold Communications' router. Griswold Communications' wireless routers and wi-fi extenders are available for an additional monthly fee. It is the subscriber's responsibility to network computers together that will be accessing the Internet simultaneously. If a router is not used for networking, other fees may apply.
4. I will buy and have on hand at the time of installation a new surge suppressor. blueSURGE internet router and wi-fi extenders will be required to be plugged in to the surge suppressor at the time of installation and remain plugged in at all times. The router and wi-fi extenders are the property of Griswold Communications and I agree to be responsible for protecting them from damage. If the router and/or wi-fi extenders are damaged due to power surges, lightning or negligence, I will be billed \$200.00 for the router and \$150.00/wi-fi extender.
5. I understand that blueSURGE internet service is offered at speeds up to 10Mbps, 20Mbps, 25Mbps, 50Mbps, 60Mbps, 100Mbps, 120Mbps, 200Mbps, 220Mbps or 1 Gig. All speeds are "up to" the speed listed. Certain restrictions do apply. User experience is influenced by devices being used and performance capability of those devices as well as wireless router capability and environmental conditions.
6. I agree not to host websites and/or produce mass emails. I also agree to keep Microsoft windows current by downloading recommended updates. If I do not comply with the previous statements, Griswold Communications reserves the right to suspend or disconnect my blueSURGE internet service, as these previously stated acts could cause problems for all blueSURGE internet users. I also understand that Griswold Communications recommends using and frequently updating anti-virus software protection.
7. I understand that I am responsible for taking measures to ensure security and prevent unauthorized users from accessing the Internet through customer provided wireless routers. Unauthorized users consist of anyone accessing my Internet connection that is not a member of my immediate household. Providing unauthorized users with Internet access is considered theft, and will result in breach of contract and loss of service. If using a Griswold Communications wireless router, customer is responsible for maintaining a secure connection.
8. New jacks that are needed or requested to be installed at customer premise will be an extra cost to the customer. This is not included as part of the typical installation.

I agree to all Terms and Conditions of this Griswold Communications blueSURGE internet service agreement.

Subscriber

Date