

Terms and Conditions for Griswold Communications blueSURGE television Service

1. I _____, telephone/account number _____ am subscribing to Griswold Communications blueSURGE television.
2. I agree to retain Griswold Communications blueSURGE television service for a minimum 12 month period. By agreeing to this minimum 12 month contract period, a \$90.00 installation fee will be waived. If my television service is disconnected permanently within the 12 months, the contract will be considered broken and the \$90.00 install fee will be charged to my bill at the above telephone/account number. If my television service is disconnected temporarily for failure to pay the bill, the contract will not be broken but a \$30.00 reconnect fee will apply with each instance. If television service is disconnected for failure to pay, I agree to pay the bill in full and pay the \$30.00 reconnect fee, before television will be reconnected. Once I am out of the 12 month contract, if my television service gets temporarily disconnected, I understand that I will have to pay a \$30.00 reconnect fee with each instance before the service will be reconnected. Moving of service or placing service on vacation status will not breach the 12 month contract. If service is moved from one address to another, time and material charges will apply. If I place my television on vacation status, services will be charged at half price and will not affect the contract period.
3. New television jacks that are needed or requested by the customer to be installed at the premise will be an extra cost for time and materials. This is not included as part of the typical installation.
4. I understand that each blueSURGE television set top box, remote control, and associated equipment is being rented to me on a monthly, per box basis as a subscriber of blueSURGE television. All equipment, at all times, remains the property of Griswold Communications.
5. If I disconnect or my blueSURGE television service is terminated by Griswold Communications, all set top boxes, remote controls, and associated equipment must be returned to Griswold Communications. Set top boxes that are not returned will be billed to me at \$200/box. Remote controls & power cords that are not returned will be billed to me at \$18/remote &/or power cord. Associated equipment will be billed to me at the then prevailing rate. Upon disconnection of service, equipment will need to be returned to Griswold Communications within 14 business days. Otherwise charges for unreturned equipment will be added to my account. Equipment should be returned in the same condition that it was received, except for normal wear and tear. Please return to 607 Main St. in Griswold. Do not mail or ship equipment for return.
6. Set top boxes that have been damaged, stolen, or lost will need to be purchased at the above stated price in #5 prior to receiving a replacement set top box. The same fees will apply as stated in #5 above for damaged, stolen, or lost remote controls, power cords, or associated equipment. Replacement equipment also remains the property of Griswold Communications.
7. Normal mechanical or electrical failure of set top boxes, power cords, remote controls, &/or associated equipment will be determined by Griswold Communications or the manufacturer of said equipment. If failure is normal mechanical or electrical failure, equipment will be replaced at no charge with comparable equipment.
8. I will plug all set top boxes in to quality surge suppressors. If not available at the time of installation, a surge suppressor will be provided. The set top box or boxes and all associated equipment are the property of the Griswold Communications and I agree to be responsible for protecting them from damage.

I agree to all Terms and Conditions of this Griswold Communications blueSURGE television service agreement.

Subscriber

Date